

2023 INDIVIDUAL AND FAMILY HEALTH PLANS



*Hometown
Health* 

Renown[®]
HEALTH

 nevada
health link

2023 Individual & Family (IFP) Benefits at a Glance



EFFECTIVE JANUARY 1, 2023 • IN-NETWORK BENEFITS

	Renown Gold HMO	Renown Silver HMO	Renown Silver HMO HDHP	Renown Bronze HMO COPAY	Renown Bronze HMO HDHP	Renown Bronze HMO D9100	Renown* CATASTROPHIC
CALENDAR YEAR DEDUCTIBLES (CYD) AND OOPMax							
Individual Medical Deductible	\$0	\$0	\$2,900	\$0	\$3,550	\$9,100	\$9,100
Family Medical Deductible	\$0	\$0	\$5,800	\$0	\$7,100	\$18,200	\$18,200
Individual Out of Pocket Max	\$9,100	\$9,100	\$5,800	\$9,100	\$7,100	\$9,100	\$9,100
Family Out of Pocket Max	\$18,200	\$18,200	\$11,600	\$18,200	\$14,200	\$18,200	\$18,200
MEDICAL BENEFIT COST SHARING (all plans)							
PHYSICIAN OFFICE VISITS							
Primary Care Provider (PCP) Visits – HMO must use Renown PCP	\$30	\$50	CYD, \$50	\$80	CYD, \$80	CYD, \$0	3 Visits @ \$55
Specialist Visits	\$60	\$100	CYD, \$100	\$160	CYD, \$160	CYD, \$0	CYD, \$0
Preventive (ACA Covered) Screenings	\$0	\$0	\$0	\$0	\$0	\$0	\$0
LAB, IMAGING AND DIAGNOSTICS							
Routine Lab Services	\$60	\$100	CYD, \$100	\$160	CYD, \$160	CYD, \$0	CYD, \$0
Diagnostic and X-Ray	\$60	\$100	CYD, \$100	\$160	CYD, \$160	CYD, \$0	CYD, \$0
Imaging (CT / PET / MRI)	\$350	\$500	CYD, \$500	\$500	CYD, \$500	CYD, \$0	CYD, \$0
FACILITY / SURGICAL							
Inpatient Hospital	\$3,000	\$4,000	CYD, \$2,900	\$4,000	CYD, \$3,550	CYD, \$0	CYD, \$0
Outpatient Surgical Services	20%	30%	CYD, 30%	40%	CYD, 40%	CYD, \$0	CYD, \$0
EMERGENCY AND URGENT CARE							
Urgent Care Center Services	\$50	\$50	CYD, \$50	\$50	CYD, \$50	CYD, \$0	CYD, \$0
Emergency Room Services	\$1,500	\$2,000	CYD, \$2,000	\$2,500	CYD, \$2,500	CYD, \$0	CYD, \$0
Ambulance Services (ground / air / water)	20%	30%	CYD, 30%	40%	CYD, 40%	CYD, \$0	CYD, \$0
Rx							
Rx - Generic Drugs	\$10	\$20	CYD, \$20	\$40	CYD, \$40	CYD, \$0	CYD, \$0
Rx - Preferred Brand Drugs	\$50	\$80	CYD, \$80	\$200	CYD, \$200	CYD, \$0	CYD, \$0
Rx - Non-Preferred Brand Drugs	50%	50%	CYD, 50%	50%	CYD, 50%	CYD, \$0	CYD, \$0
Special Pharmaceuticals	50%	50%	CYD, 50%	50%	CYD, 50%	CYD, \$0	CYD, \$0
OTHER							
Teladoc – General Med / Urgent Care	\$0	\$0	CYD, \$0	\$0	CYD, \$0	\$0	\$0
Teladoc – Specialist	\$20	\$20	CYD, \$20	\$20	CYD, \$20	\$20	\$20

For a free copy of benefits, visit hometownhealth.com or call 775-982-3232.

Individual and Family Plans available Washoe, Douglas, Lyon, and Storey Counties, and Carson City. There are no Out-of-Network Benefits on HMO plans.

*Renown Catastrophic plan is only available to qualified individuals. CYD indicates that you must meet the Calendar Year Deductible before benefits will be paid by Hometown Health. HMO plans are available on Nevada Health Link and may qualify for a subsidy (except the Renown Gold HMO Premier which is offered exclusively through brokers).



BENEFIT HIGHLIGHTS

Access to Renown Medical Group Providers

Schedule your yearly health screenings and tests with your Renown Primary Care Physician. Primarily Copay Driven plans.



Health Savings Account (HSA) Options Available

Use your HSA to pay for eligible healthcare, dental or vision expenses.



Access Your Health Information in One Place Through MyChart

MyChart is a secure online patient portal that allows you to schedule appointments, review medications, securely message your provider and view test results.



Local Customer Service

Speak to fellow northern Nevadans to get your healthcare benefits questions answered.



Renown Preferred Pharmacy

Renown Health pharmacies offer convenient locations to pick up your prescriptions and sign up for mail order.

CONVENIENT CARE OPTIONS



Teladoc for Virtual Visits

Get 24/7 access to doctors from your phone or computer in all 50 states, including dermatology and behavioral health services.



DispatchHealth for Urgent Care Visits

Receive care conveniently at your home for the same cost of an urgent care visit.



Urgent Care

Various urgent care locations are available including Renown Urgent Care, Reno Orthopedic Clinic and Swift Urgent Clinic.

RENOWN HEALTH PROVIDER NETWORK **Renown**[®] HEALTH

Northern Nevada's Largest Provider Network

Renown Health is northern Nevada's only locally-owned, not-for-profit health system dedicated to making a genuine difference in the health and well-being of the communities we serve.

Visit hometownhealth.com/find-a-doctor to find a full list of in-network providers and facilities.

RENOWN HEALTH FACILITIES

Emergency Room and Hospital Locations

Renown Regional Medical Center | 1155 Mill St. | Reno, NV 89502

Renown South Meadows Medical Center | 10101 Double R Blvd. | Reno, NV 89521

Health Services

15 Medical Group Locations

10 Urgent Care Locations

13 Lab Services Locations

2 Pharmacy Locations

Find all Renown Health locations and services on renown.org.



LOCAL CUSTOMER SERVICE | **775-982-3232** | customer_service@hometownhealth.com

FIND US ON SOCIAL!   

WELCOME TO RENOWN HEALTH

Your Guide to Our
Comprehensive Range of
Healthcare Services



Renown[®]
HEALTH

FINDING A PARTNER IN HEALTH.

Thank you for trusting Renown Health with your care. For more than 160 years, Renown has provided high quality healthcare to our community. We are humbled to be recognized as a top health system by organizations such as the U.S. News & World Report, Healthgrades and a myriad of accreditation entities.

It is a privilege to serve and to provide care for those we call friends, family and neighbors. Our comprehensive network of services is designed to help you live a healthier life, and to be there if you need advanced care.

We hope you find this guide a helpful resource in your healthcare journey. Find more detailed information about how Renown can care for you and your family by visiting renown.org and following us on your favorite social media channel.

Yours in Good Health,

Renown's 7,000+ providers, nurses and healthcare professionals



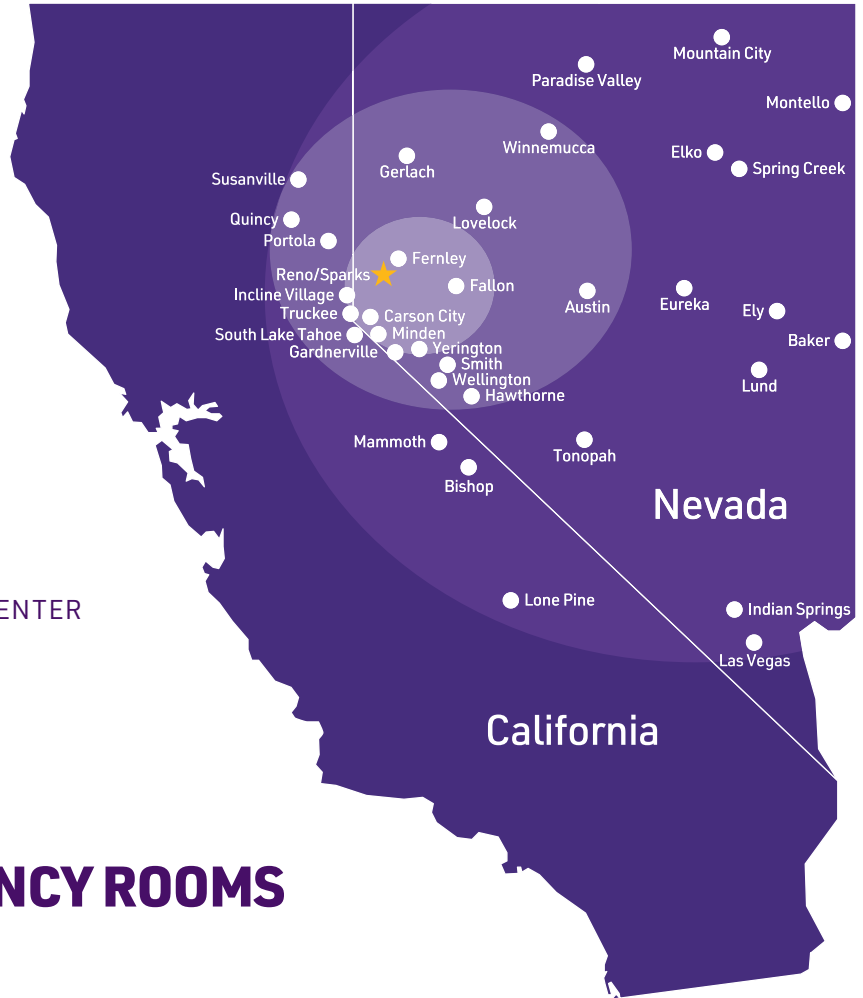
L to R, Back: William Graham, MD, Provider at Renown Pulmonary Medicine; Jason Simpson, Manager, Respiratory Care

L to R, Front: John Lynn, Manager, Respiratory Care; Farah Lovely, MD; Karalynn Drummond, Respiratory Specialist and Camille Roberts, Respiratory Specialist

On the cover: Alexandra, RN and Jayson Morgan, MD, Renown Institute for Heart & Vascular Health

ABOUT RENOWN HEALTH

We are proud to serve more than one million people in our 100,000 square mile reach – across Nevada, Lake Tahoe and Eastern California. Renown is home to the only Level II Trauma Center* between Sacramento and Salt Lake City, as well as the region’s only children’s hospital.**



4 HOSPITALS

- RENOWN REGIONAL MEDICAL CENTER*
- RENOWN SOUTH MEADOWS MEDICAL CENTER
- RENOWN CHILDREN’S HOSPITAL**
- RENOWN REHABILITATION HOSPITAL



THREE 24/7 EMERGENCY ROOMS

- RENOWN REGIONAL ER*
- RENOWN CHILDREN’S ER**
- RENOWN SOUTH MEADOWS ER



946

LICENSED BEDS



18

PRIMARY CARE LOCATIONS



10

URGENT CARE LOCATIONS



5

PEDIATRIC PRIMARY CARE LOCATIONS



27

DIAGNOSTIC LOCATIONS: LAB AND X-RAY & IMAGING



137,000

HOMETOWN HEALTH INSURANCE PLAN MEMBERS

Learn more about our locations and services at renown.org/about.

COMPREHENSIVE CARE IN YOUR NEIGHBORHOOD.

Renown Health is home to a comprehensive network of health and hospital services in northern Nevada. Our 400+ providers and 40+ locations provide exceptional care across our region, and Renown continues to actively recruit additional providers to the community.



Michael Elliott, MD, Pediatric Orthopedic Surgeon at Renown Children's Hospital



Shruti Basha, MD, Primary Care Provider at Renown Medical Group - Del Monte

OUR HEALTH NETWORK AND HOSPITAL SERVICES

- Acupuncture
- Behavioral Health
- Breast Health
- Cardiology
- Dermatology, Laser & Skincare
- Emergency Services
- Endocrinology
- Home Health Care
- Hospice & Palliative Care
- Infectious Diseases
- Lab Services
- Labor & Delivery
- Nephrology (Kidney Care)
- Neurosciences
- Cancer Care, Oncology & Hematology
- Orthopedics
- Pediatric Care & Specialties
- Pharmacy
- Physical Medicine
- Physical Therapy & Rehabilitation
- Primary Care
- Pulmonary Medicine
- Rheumatology
- Sleep Medicine
- Surgical Services
- X-ray & Imaging
- Urgent Care
- Women's Health (OB-GYN)
- Wound Care

A NATIONAL HEALTHCARE LEADER, RIGHT HERE.

Renown brings together expert providers, specialty programs and advanced medicine services to seamlessly address the healthcare needs of our patients. Today, meeting those needs is much more than simply providing care within our facilities – we are proactively investing in care areas that will best serve our communities.



RENOWN CHILDREN'S HOSPITAL

Renown is home to the only children's hospital in northern Nevada and continues to invest in pediatric specialty care to help keep our youngest patients close to home. Our providers offer individualized care in 22 pediatric specialties and at our 24/7 children's ER.



RENOWN INSTITUTE FOR HEART & VASCULAR HEALTH

Renown Health leads the region in heart care with technological expertise and a patient-centered approach. Our comprehensive care team diagnoses heart disease and other cardiac conditions, offering specialized treatment plans. Plus, you have access to our specialty services including heart surgery, cardiac rehab, heart failure program and telecardiology.



WILLIAM N. PENNINGTON CANCER INSTITUTE

At Renown, patients receive innovative, personalized treatment to fight cancer. Our expertise and advanced treatment options allow us to blend evidence-based care with leading-edge research to improve cancer outcomes. We offer resources for preventive screenings, support groups and counseling. Our Sally de Lipkau Cancer Resource Center also offers free wigs, scarves, breast cancer pillows, blankets, hats and more.



RENOWN INSTITUTE FOR NEUROSCIENCES

Receive advanced care for the most complex brain and nerve cases close to home. Renown is home to a certified comprehensive stroke center, a Neuro ICU and a Rehabilitation Hospital. We offer various services to help patients through their recovery - including neurology programs, psychiatry treatments and 24/7 patient coverage by a neuroradiologist.



ADVANCED TRAUMA CARE

We treat over 80,000 emergency room and trauma patients a year across our three ERs, where our board-certified ER physicians are available 24/7. Renown Regional Medical Center is the only Level II Trauma Center between Sacramento and Salt Lake City and our Rehabilitation Hospital is the only Commission on Accreditation of Rehab Facilities (CARF)-accredited rehabilitation hospital in northern Nevada.

MANAGE YOUR HEALTH WITH MYCHART.

MyChart is the preferred communications tool for your healthcare team at Renown Health. This free, secure online patient portal allows you to access your medical record and manage your healthcare information 24/7.

- Schedule an appointment
- Message your healthcare team privately and securely
- Schedule and access virtual visits for primary, specialty and urgent care
- View test results
- Request prescription refills
- Review health visit history
- Receive annual screening and appointment reminders
- Check in up to seven days before appointments with eCheck-in
- View your insurance ID cards
- Review insurance information, including claims and referrals
- Access account balance information
- Make a copayment for primary and most specialty care appointments
- Make payment arrangements
- Ask a billing question

If you are a parent, legal guardian or caregiver, set up a proxy access in MyChart. This connects you to the health information of a loved one you represent or child whose care you manage.

Scan the QR code to learn more or visit renown.org/MyChart.



WHERE TO GO FOR CARE

When you or a loved one need medical attention, making quick decisions about where and when to go will help ease extra anxiety. Reference this guide to help you determine which care team at Renown is best suited to assist you.

 <h2>PRIMARY CARE</h2> <ul style="list-style-type: none"> Annual physicals Referrals to specialists Diagnostic orders Wellness exams Follow up visits after treatments, hospital stays or specialist appointments Prescription review and refills Chronic disease management such as diabetes, high blood pressure and asthma 	 <h2>URGENT CARE</h2> <ul style="list-style-type: none"> Minor illnesses and injuries that are not emergencies Sinus symptoms Strains and sprains Fever Allergies Earaches Rash or skin sores* Cold and flu symptoms* Sore throat Cuts <p><small>*These issues can be seen through an in-person or virtual urgent care visit</small></p>	 <h2>EMERGENCY ROOM</h2> <ul style="list-style-type: none"> Heart attack symptoms Stroke symptoms Broken bones Shortness of breath Seizures Severe bleeding Head injuries Chest pains
<p>New patients: Call 775-982-5000</p> <p>Existing patients: schedule in MyChart</p>	<p>Walk in or book ahead at one of our 10 locations</p> <p>Virtual visit</p>	<p>Go to one of our 24/7 ERs or call 911</p>

Learn the signs and symptoms of heart attack and stroke. Call 911 immediately if you experience or witness any of the following:

HEART ATTACK



Chest Pain



Difficulty breathing



Discomfort in chest, arms, back, neck, shoulder or jaw

STROKE



Numbness, weakness or loss of movement in your face, leg or arm, especially on one side



Confusion, trouble speaking or understanding



Loss of balance

Keep on top of your health and wellness by downloading your own Annual Healthcare Checklist.

ENGAGE WITH US ONLINE

APPOINTMENTS AND SCHEDULING

[MyChart.renown.org](https://mychart.renown.org)

BILLING QUESTION

renown.org/OnlinePayment

CONTACT US

renown.org/contact-us

FIND A DOCTOR

renown.org/doctor

FIND A LOCATION

renown.org/locations

HEALTH AND WELLNESS

renown.org/blog

HEALTH PLANS

HometownHealth.com and SeniorCarePlus.com

VOLUNTEER

renown.org/about/volunteers

Renown[®]
HEALTH